

LTSF20 D2S1: Efficient blends for behaviour change and impact, without the baggage

Rob Hubbard – General chat

James Booth: Welcome to "Efficient blends for behaviour change and impact, without the baggage" with Rob HJubbard and me, your facilitator, James Booth.

James Booth: We'll be starting at 08:30 UK time. The session will finish at 09:45 UK time.

James Booth: Our thanks go to today's sponsor, docebo https://www.docebo.com/

James Booth: The hashtag for the event is #LTSF20

James Booth: The slides will be available to download at the end of this presentation.

James Booth: The recording, slides, chat and other supporting documents will be available from next week at: https://www.learningtechnologies.co.uk/digitalhub

James Booth: Please note: we have a large audience today, and we will not be able to answer every question at the end.

James Booth: However, the speakers have said that they are happy to answer the questions following this event, over the coming days/weeks on LinkedIn

nidaa: when does fhisbstrf?

nidaa: typo

nidaa: when does this start?

Mihaela: in 1 h and 15 minutes. now is 07:15 in UK

Donald H Taylor: We'll be starting at 08:30 UK time. The session will finish at 09:45 UK

time.

Adriana Hurjui: Hello! Madhu: Morning

Les: Hi

Somnath Gupta: Hi, Somnath from Bangalore, India.

Sean Ryan: Hello from Sunny Dublin Sarah Powell: Hi, no holidays planned! Christine Phillips: Hi from Bedford:) Mohammed Zouli: Hello from Morocco

Donald H Taylor: Great question! I am in London and we last went to Spain on holiday

Stanislava: hi

Sorcha Mac: Hello from Northern Ireland

Rob Schumann: Good morning from Milton Keynes

Lucia: Morning all:) from humid Leatherhead in Surrey. Rob, it's good to see you again!

Kate: Hi from Costa del Woolwich Ephrem Santos: Hello from Indonesia....

Debbie Webb: Hello Debbie Webb from Peterborough weather a little cloudy here Andy Wooler: Good morning again gents from Brighton where it's a grey day

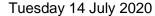
Liezl van der Westhuizen: Hallo from Melkbosstrand, South Africa

Rob Hubbard: Hi Lucia :) Niall Gavin: Hi Andy W

Dorota Tworek-Uptas: Hello from London:)

Mihaela: Hello from Romania!:)

Niall Gavin: Another missed pizza opportunity Rob!





Aleksey: Hello, from Saint-Petersburg, Russia

Lucas: Hello from Timisoara, Romania

Grace Liu: Hello from China

Julie Wedgwood: Morning Rob, James.

Andy Wooler: Hi Niall!

Elaine Woodman: Morning all, damp and grey in Wolverhampton

Niall Gavin: Hi Julie W Jane: Hello from Denmark :-) Grace Liu: Chongqing, China Lee: hi from Hampshire

Edwin: Hi form the Netherlands

Stephen Power: Morning...from Manchester

Rob Hubbard: Indeed Niall. Virtual pizza not quite the same Phil Stephenson: Morning from a sunny 'ull East Yorkshire

Grace Liu: not bad..:)

Victoria Visser: Good morning from the Netherlands :) Mike Ellen: Hi Mike from Essex - bit grey but warm!

Marilyne: Hi everybody, from France Göran Bolinder: Sweden checking in. Hi all! Fiona Tidd: hi from near Rochester in Kent chrissie McCreath: Chrissie from Guildford

Zsolt: Good Morning from London (just doing this to see how you get on with my name :-))

Dawn Smart: Good morning from South Wales Uzma: Morning from Berkshire, humid and cloudy

Niall Gavin: Sadly missed Harri: hello from burton on trent

Angelique van der Meer: Morning from Holland

Mel: Good morning form London

Andy Wooler: Yesterday was all musicians, today could be Pizza lovers? Janet Shockness - HJA Business Training: Hi from cloudy London.

Niall Gavin: Works for me

Claire Reeves: Good Morning from North Yorkshire.

Uzma: No, rather rude to hear someone munching too on the phone!

Lene 2: Good morning from Copenhagen lain Reynolds: Good Morning from Nottingham

Hester Lanting: Good morning from Kampala, Uganda!

Con - SkillsLive Learn (Docebo): Good evening from lockdown city Melbourne, Australia.

Fiona Tidd: Love the Christmas fair

Darrin Cutting: Morning from sunny Tynemouth in NE England john faulkes: Morning from East Grinstead, W Sussex UK

Sue: Morning from Nottingham

Rasheed Ibrahim: Morning all from London

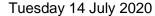
Louise Robertson: Morning from a sunny Scotland

Lauren: Good morning from Derby:)

Carol Ann: Good morning from Hertfordshire Con - SkillsLive Learn (Docebo): 5:30 p.m.

Megan: Good morning:)
Sonya: Morning from Berkshire

Sam Worboys: Cloudy Newcastle Upon Tyne!





Rachel: Morning from Essex!

Marie Andervin: Good morning from sunny Stockholm

Megan: Here from Newcastle UK today

Ian Newbery - DofE: Hi, from Ian in Chessington, UK

Asif Channa: Good morning from London Paul Ashworth: Good morning from Guildford!

David: Edinburgh

Lis: morning from Chester

Liezl van der Westhuizen: Melkbosstrand, South Africa

Dimitris: Good morning from Athens Gabor: Good Morning, Budapest, Hungary

Donald H Taylor: Hester, great to have you here. I spent some wonderful weeks in Uganda

in the early 1980s

Katie: Hello from Hemel Hempstead! Just a note, this session is listed as 8.30-9.15 rather

than 9.45

Con - SkillsLive Learn (Docebo): Great to finally see you Rob :)

Donald H Taylor: Katie - thank you. The listing is correct. We're running 8.30 to 9.15 UK

time

Kate Alaway: Good morning from Bucks Rabea Schmidt: Good morning from Germany Mary Kenny: good morning from Liverpool

Thalia: Morning from Poole

Sarah Conner: Morning from Norfolk, uk Emma: Morning from Buckinghamshire! Karin Langer: Good morning from Vienna

Laetitia Mienkusiak: Good morning from Belgium Ariel Wrona: Good morning from Warsaw, Poland

Julie T: Good morning from Warwick UK

Meike Huelber: Good morning from Duesseldorf, Germany

Donald H Taylor: The recording, slides, chat and other supporting documents will be available from next week at: https://www.learningtechnologies.co.uk/digitalhub

Sam: Good morning

Paul: Good morning everyone Gosia: Morning from Warsaw

Stephanie: Good morning from Peterborough

Nathalie Brown: Hello from Banbury:)

Vicky R: Morning from Norfolk! Louise: Morning from Norfolk, UK Christine 2: Hi from Reading

Isla: Good morning from Troon in Scotland

Donald H Taylor: Gosia, Ariel, welcome to you from Warsaw!

Bea: good morning from Copenhagen Vicky Harris: Hello from Chelmsford!

Lysann Clauss: Good morning from Frankfurt, Germany Alison MacPherson: Good morning from sunny Edinburgh! Manisha Parmar: Good morning everyone from London

Uzma: Hi Christine! I'm From Berkshire too

Amandeep Kaur: Hello from India :)
Nicki B: Good morning from Coventry



Sally: Hi, good morning from Cheshire

Noel: Hi from Reading, UK:-)

Uzma: Hi everyone, welcome! Lots from Reading, yay

Noel: go Reading!!

Mike Collins: Morning from Lancashire

Paul Dunne: hello from Dublin!

Uzma: Are you a Trainer Noel? L&D?

hoang le huy:hi, from Paris Niall Gavin: HI Mike C Gosia: Hi Donald:) JVDF: London here

Bogdan: Hello from Romania

Tomi Kassim: Good morning everybody Harriet Ray: Good morning from Enfield, UK

Noel: Instructional Design - mostly online work now, but used to do a lot of face to face

Amanda Wilson: Morning, Bristol here

Donald H Taylor: Rob's book, The Really Useful eLearning Instruction Manual:

https://onlinelibrary.wiley.com/doi/book/10.1002/9781118375860

Harriet Ray: I think we're all doing mostly online now!!

Manish amin: morning everyone Ariel Wrona: @Donald: Hello:)

Uzma: I'm trying to get into ID Noel - Finding it quite tricky from my Teaching background.

but love it..

Szilvia orsos: Good Morning from London Melinda Dixon: @mike that sounds great. James Booth: You input was archived

Mel: @Mike Collins - sounds good! Our forum theatre was really popular and we really would love to do similar

Chris 3: High risk - health and safety. It's where we are at the moment reopening after Covid. Mel: It does seem like using more than one platform is the way to go - we have MS Teams, Webex and hoping to get permission for Zoom

JF: View360global is an excellent immersive learning platform for High Risk skill sets Mel: zoom

Mike Gray: @Fiona - 64 we once had great yammer content and engagement but since covid the number of people accessing it has dropped off a cliff

Donald H Taylor: Mike - that's really interesting, why do you think that's happened? Melinda Dixon: we have to train java dev skills so set exercises and "games" for them to do. Vyond good tool to create recall knowledge with short cartoons voiced by staff James Booth: @melina -0 is that a free tool?

Melinda Dixon:@mel zoom the vest for breakout rooms Teams for creating a chat and collaboration area post training.

Mike Collins: @Mel - sadly there is no 1 platform that does everything but I think MS Teams is getting close - especially with all the integrations available

Marie Daniels: re hammer I was going to ask why? we have some groups increase their use and others drop as more conversation happening in Teams.

Marie Daniels: yammer not hammer!

Manisha Parmar: @James Oops! Nevermind, I just mentioned that I had to convert it from online to f2f due to covid

Paul Norrington: @marie - hammers can be good learning tools sometimes, too :-)



Sam: I've seen some good work in Teams but can't recall who from, any good recommendations for case studies

Sarah Conner: our yammer use has increased in yammer.. but the style has had to be more direct as we are all balancing work & life. no time for floral language

Melinda Dixon: I find teams really difficult ...swetting up channels for chat and so on...clunky.

Sarah Conner: *increased in covid

Melinda Dixon: swetting! I mean setting:-)

Martin Baker: Slack is brilliant for setting up channels and groups.... and it integrates with google drive/docs

Niall Gavin: A very accessible model

dl: The functionality on current virtual classroom platforms is pretty basic right now. I think we will look back and laugh at how basic and clunky they were in a couple of years.

Mike Gray: Not sure Donald, we have adapted the content and have been trying different things but it's not having the desired impact. we could do with some user research, etc

Donald H Taylor: Microsoft Teams - it's worth following Travis Campbell on LinkedIn who provides a lot of good info on Teams for

learning https://www.linkedin.com/in/travisdcampbell/

Mike Collins: @Marie LOL - I quite like 'hammer'

Mike Gray: has anyone used QUBE, virtual workshop change

environment. https://www.pentaclethevbs.com/qube/

Sam: thanks @Donald

Donald H Taylor: Sam - my pleasure

James Booth: @Mike - not heard of it, have you got some feedback about it?

Rasheed Ibrahim: I highly recommend the LXD course from LAS

Manish amin: thanks Rob, really like the way you broke down the construct and assessed high/low etc and rebuild the learning strategy

Donald H Taylor: Rasheed mentioned the LXD course from LAS, here's the

link: http://www.las-hq.com/lxd-course

Mike Collins: Hey @Rasheed *waves* - just signed up for it thanks

Mike Gray: has anyone used LEGO SERIOUS PLAY to describe learning and plan an organisational learning vision?

James Booth: Secret Cinema had a ZOOM version called Secret Sofa

James Booth: it won the time out award

Melinda Dixon: oooh @James that sounds very interesting

Manisha Parmar: oh that sounds interesting!

Mike Collins: @James - love that! Attended an IRL secret cinema and loved it

Megan: Yes please:)

James Booth: it was run by Krystian @ Splinter Faction productions

Barbara: LEGO SERIOUS PLAY - had a demo training but did not meet with expectations, probably because of the trainers' incompetence. the methodology seems to be exciting though

Mike Gray: @James Booth - here an edited recorded workshop I

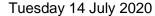
lead https://www.youtube.com/watch?v=admor9deS4I&feature=youtu.be

James Booth:@Mike -thanks I will watch that later this week!

Sam: Me too:)

Mike Gray: you'll find me on LinkedIn if you wanted to connect

Melinda Dixon: do we get these message threads as they are really helpful and I want to pick up on some of these links.





Donald H Taylor: Melinda - yes, you do

Melinda Dixon: Thanks

Marie Daniels: oh so many great useful comments as well as the session. I need two

versions of me to keep up!,, $\eth \ddot{Y}^{TM} f \eth \ddot{Y}^{TM} f$

Megan: Thank you Rob for an interesting session. Have to go to another meeting now.

Thanks again

Niall Gavin: Got to run for another meeting. Thank you, Rob, James, Don and all the session participant contributors. Cheers.

Bea: @Barbara - can you connect with me offline - I would like to hear

more: https://www.linkedin.com/in/Beata-k-9830461/

Donald H Taylor: The recording, slides, chat and other supporting documents will be available from next week at: https://www.learningtechnologies.co.uk/digitalhub

Mike Collins: Julie Drybrough used Lego in her Shindig workshops and was really effective around relationships and stakeholder management

Uzma: Thanks rasheed. Signed up

Fiona Tidd: thanks everyone, really interesting session

Diana Vesa: Thank you very much, Rob

Mary Lewis: Great session lots of interesting info thanks Rob and James

Isla: Great session

Ian C:good session thanks Eliran Maor: Thank you!

Mike Gray: @Barbara sorry to hear that - we had a two day session back in Feb'20 it was

grand - here is a recording of the

session https://www.youtube.com/watch?v=admor9deS4I&feature=youtu.be

Sam: Thanks Rob - what an inspiring session

Sally Kent: Thank you

Manisha Parmar: thank Rob! it was a great session

Donna: fantastic session thank you!

Donald H Taylor: This session is now finishing. For a list of all the sessions taking place this week, please visit: https://www.learningtechnologies.co.uk/learning-tech-summer-forum/ltsf-conference-programme

Martin Baker: Thanks Rob:)

Mike Collins: Thanks all - great sessions and great to read so many thoughts and ideas!

Mike Ellen: Thanks Rob, really useful session, I found this very helpful!

Mike Ellen: Thank you very much Rob

James Rethink you Rob, such a great session!!

Hattie: Thank you! Charlie: Thanks

Alison MacPherson: Thanks Rob

Chris 3:Rob - this has been one of the most exciting sessions I've attended over the last few weeks, you're certainly 'walking your talk' - thank you! And thanks to Donald for hosting. Really appreciate the connections and learning you're 'putting out there' at the moment, so much learning in practice!

Alslinn O'Connor: Thank you Rob and James

Yetunde: Thank you Padma Rao: Thanks Rob! Steven Milsom: Thanks!

charlie bobin: Great thanks Rob Christine Phillips: Thank you Rob



Vicky R:brilliant session with a great tool to put this into practice

Marie Daniels: thanks Rob

Michelle McShortall: Great session, thank you Rob!

Mike Gray: thank you Rob :-)

Uzma: Thanks Rob

Ariel Wrona: Thank you Rob!

Lesley: Thanks!! Victoria: Thanks Rob

Emily: Thank you very much

Irminka: Thanks Kate: Thank you!

Ephrem Santos 2:Thank you Rob... and James too!! Louise Robertson: Very interesting session - thank you

Astrid: thank you!

Tomoko: Thank you so much, Rob and James!

Hester Lanting: Thank you! Debbie Webb: thank you Somnath Gupta: Thanks Rob!

Sarah Cutten: Thank you Rob this was really informative and engaging

Sarah Powell: Excellent session thank you

Julie Wedgwood: Thanks Rob.

Cheryl: thanks really useful and thanks for the offer of help

Heather: Thanks, rob! Great session

Mel: great session thanks

Sally: lots of great input - thanks Rob, and thanks everyone else for all the links :)

Fred W:brilliant session Rob...thanks

Graham Waller: Thank you Rob for a very useful session

Sean Ryan: Well done guys, Very enjoyable

Katherine: Thanks for a great session Sanjeev Kumar: Thank You

Uzma: Nice to virtually meet people

Melinda Dixon: Thanks really interesting.. only sorry my tech issues meant I arrived late!

Elaine Woodman: Thank you all for sharing Ian Newbery - DofE: Really interesting - thank you

Gareth Brown: Bravo!

Paul Ashworth: Thanks - quite something with so much from everyone!

sarah Milner: thanks, rob. great session Kate: Loved the input from you all Lucia: Thanks Rob, brilliant session:)

Cat Underwood: Thanks Rob very interesting

Rob Stewart: Thanks Rob. So much to take away and well delivered.

Mel: look forward to hearing about the course!

Victoria Visser: THANK YOU, Rob, very helpful and inspiring

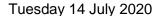
David 2:excellent session - thanks Rob

Phil Stephenson: Thanks Rob that was a very eye opening session thanks to you and all

the other contributors
Christine 2:Thank you

Rob Bedwell: @DonTaylor @jamesbooth thanks for getting the sound sorted out for today

Sandrine Soubes: Excellent. Many thanks





Lis: great - thanks

Ronnie: Thanks Rob. Also learnt from others!

Amanda 2: fabulous session. thank you

Janet Shockness - HJA Business Training: Fab session, Rob. Thanks.

Stephanie: Great session, thank you. Sue 2:Lots to think about, thanks.

Lene 2:Thanks a lot

Andy Wooler: Thanks Rob, great session to start the day with

Bea: thank you

Claire Reeves: Thanks. Sean Ryan: Thanks

Alslinn O'Connor: Thank you all

Sara: Thank you

Emma Sharp: thanks all

Emma: Thank you really great ideas

Paul: Thank you :) Madhu: Thank you Alex Haden: thank you

TomMag: thx

Meike Huelber: Thanks so much

Stephen Power: thanks...really enjoyed this one!

Anju Patel: thank you

Marilyne 2:thx

Vaishali Singh: Thanks Rob and James

Gabor: Thanks very much

Marilyne 2:bye

RaBea Schmidt: Thank you! Asif Channa: many thanks!